

04.17.13

It is with great pride and gratitude that I inform you we have received notification from Centers for Medicare and Medicaid Services (CMS) that Hoag has successfully met the Medicare Conditions of Participation. From the results of the resurvey in late March, CMS has determined that Hoag (hospitals, ambulatory centers, clinics, EDs, etc.) demonstrated compliance with all of the Conditions (CoPs).

This is outstanding news and hard-earned by every member of the Hoag organization. I want to again thank each of you for your ongoing dedication and commitment to Hoag and to the care and safety of our patients. This is and has always been Hoag's number one priority.

This process has been an experience for each and every one of us, and one not to be forgotten. We have all learned valuable lessons during this process and we will no doubt continue to improve as an organization. The changes that we have put in place as a result of the challenges we faced will make us stronger as we continue to be one of the nation's leading health care providers.

We must remain focused on these elevated standards and keep our attention on them, day in and day out. At our very core, we believe strongly in providing excellent care in a patient centric fashion. We all believe that our community and patients deserve that level of excellence and we are proud to provide it.

While I want you to take a moment to celebrate this achievement, please remember that our work is not done. We must continue to work together to not only meet but also maintain full compliance. It will require an ongoing commitment, diligence and resilience from everyone. I have no doubt this is a team up to the challenge.

Thank you again for your efforts. Let's continue the good work.

Sincerely,



Robert Braithwaite
President and Chief Executive Officer

